Handling Sensitive Topics and Issues

Talking about sensitive issues may evoke strong emotions, opinions, or raise challenging questions about values and beliefs that have no easy answers. What students learn in class may be different to what they hear and see from home and those around them. It is important to handle these issues without reinforcing stereotypes, increasing confusion or raising tension between students.

When talking about sensitive topics, it is important to create a safe and positive classroom environment which encourages participation and cooperation. By helping to create an environment where students are encouraged to act with empathy, students can actively take part in increasing respect and empathy in the classroom and beyond.

When using teaching and learning activities from this resource, be mindful of the different learning abilities, maturity levels and personal backgrounds of your students. In particular, efforts should be made to ensure that students feel that they are in a safe learning environment.

One of the primary ways of doing this is by setting group rules by establishing a mutually agreed list of sharing guidelines, displaying them in a highly visible place, and encouraging the class to kindly remind each other of the guidelines. These guidelines could include:

- Own your ideas by using “I think” rather than “you should”
- Respect each other by remembering that each person has their own beliefs and values and their own world views, experiences and opinions
- Each person has a right to contribute their ideas so listen politely
- Be brave in sharing your ideas, experiences and opinions
- Consider the privacy of your classmates and appreciate that everyone has the right to uphold their privacy; this might mean they don’t want to share their ideas or experiences
- Share feedback in a way that is considerate and positive: remember to be kind, helpful and specific when providing feedback.

By helping to create an environment where opinions and perspectives are respected, students are encouraged to actively take part in advancing respect for the rights of others.
Additional Resources

In cases where students require counselling or support, refer them to assistance from the school counsellor or from one of the organisations listed below.

**Kids Helpline**

Kids Helpline is a counselling service for Australian children and young people aged between 5 and 25 years.


Phone: 1800 551 800

**Headspace**

The National Youth Mental Health Foundation provides information and advice for young people going through difficulties through their Headspace centres and online and telephone support services.

Website: [https://www.eheadspace.org.au/](https://www.eheadspace.org.au/)

**Beyond Blue Youth**

Beyond Blue Youth has been established to provide information about anxiety, depression and suicide to young people in Australia aged 12–25.

Website: [https://www.youthbeyondblue.com/home/](https://www.youthbeyondblue.com/home/)

Phone: 1300 22 4636

**Lifeline**

Lifeline provides 24-hour crisis support and suicide prevention services.

Website: [https://www.lifeline.org.au/](https://www.lifeline.org.au/)